

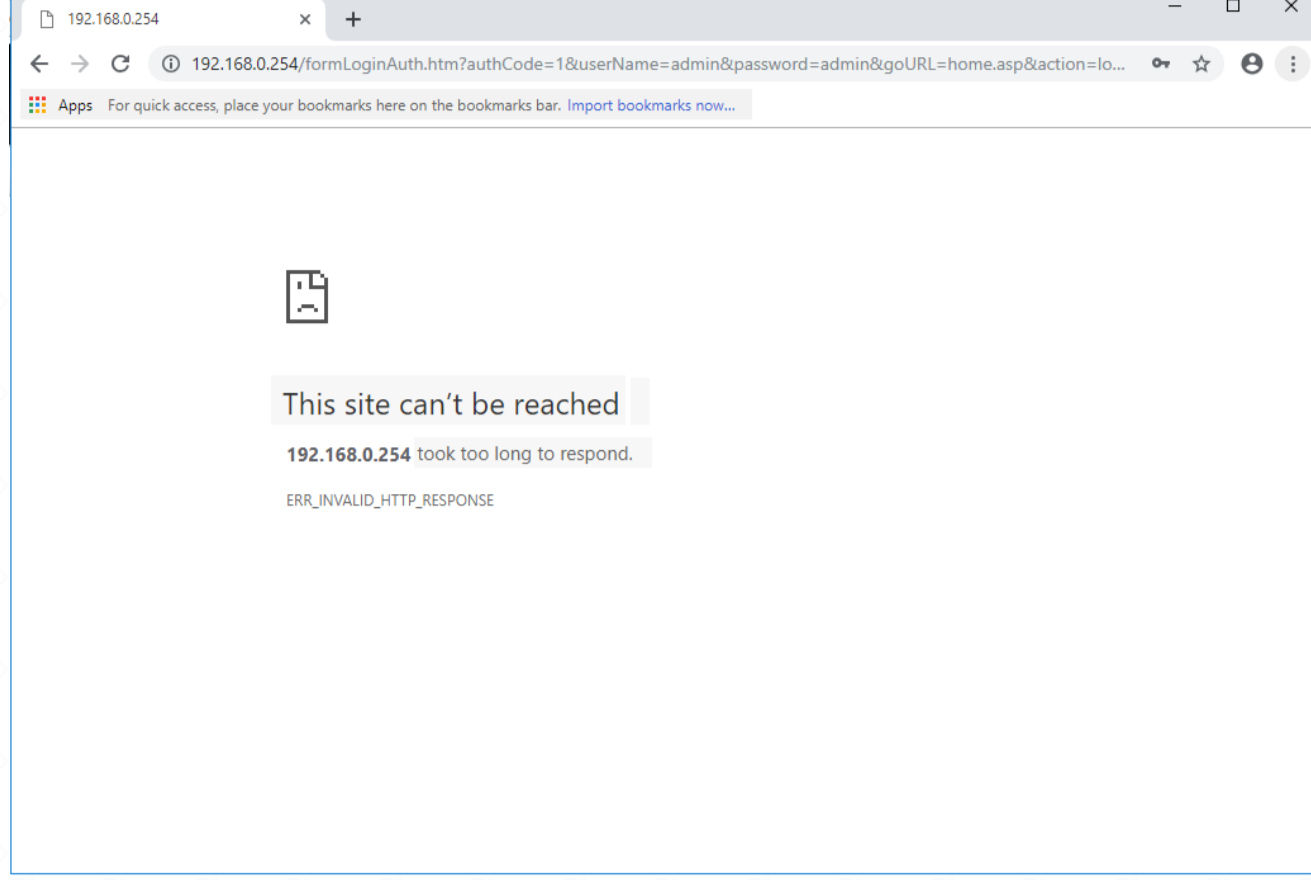
# What if the Extender can't log in to the new Chrome?

It is suitable for : **All TOTOLINK Extender**

## Application introduction:

After entering the management address of the extender in the address bar of Chrome browser, the page cannot be displayed after entering the management password, as shown below.

**Note:** Ensure that the login IP address you typed in the address bar is correct, as well as the login username and password.



## Take EX200 as an example

### Method One: login via PC

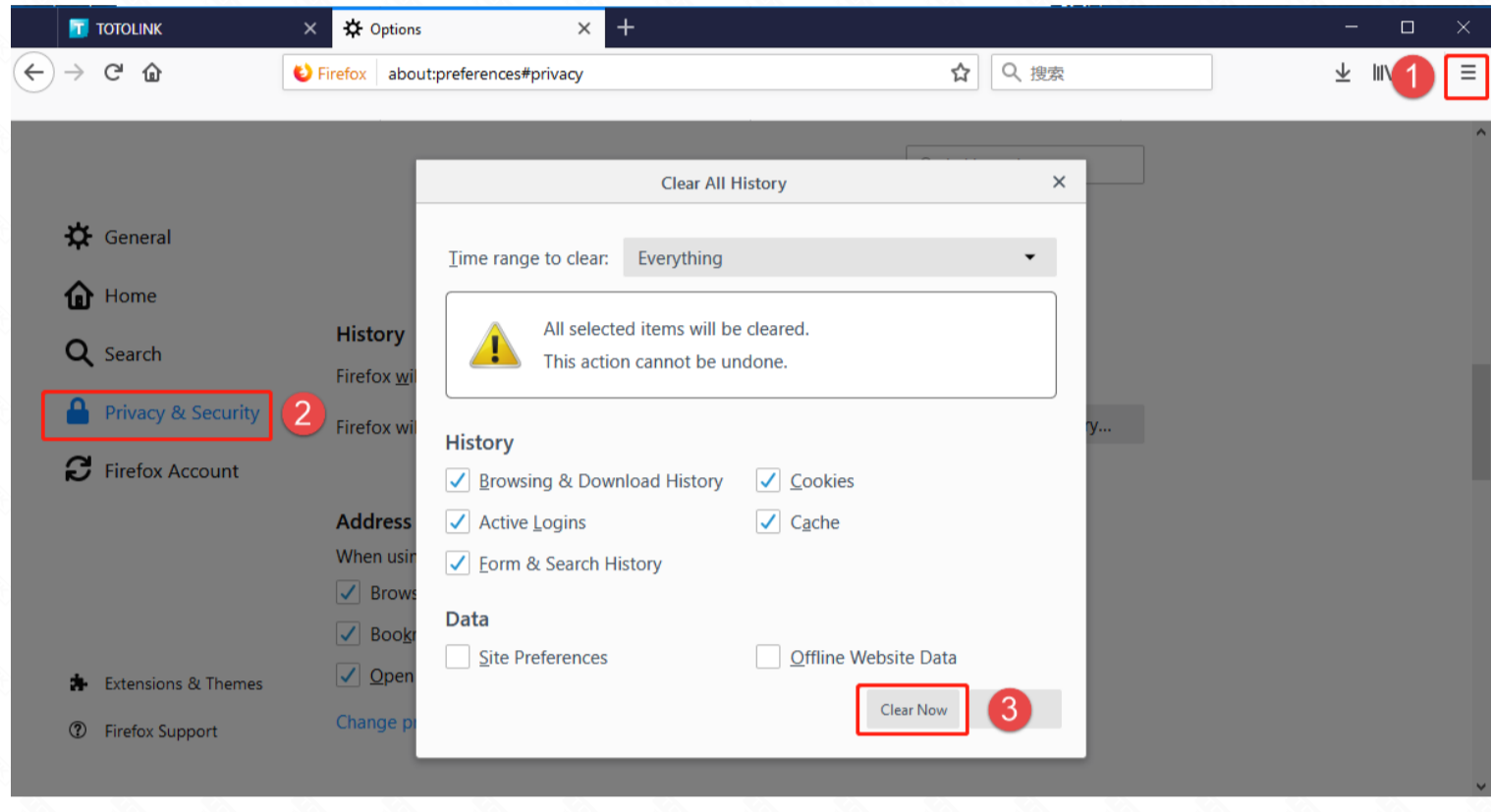
#### STEP-1: Change browser and clear browser cache

Try changing old version (before 72.0.3626.96) of Chrome browser or try other browser, such as Firefox, Internet Explorer, etc., and clear your browser cache.



Delete cookies on the web browser. Here we take Firefox for example.

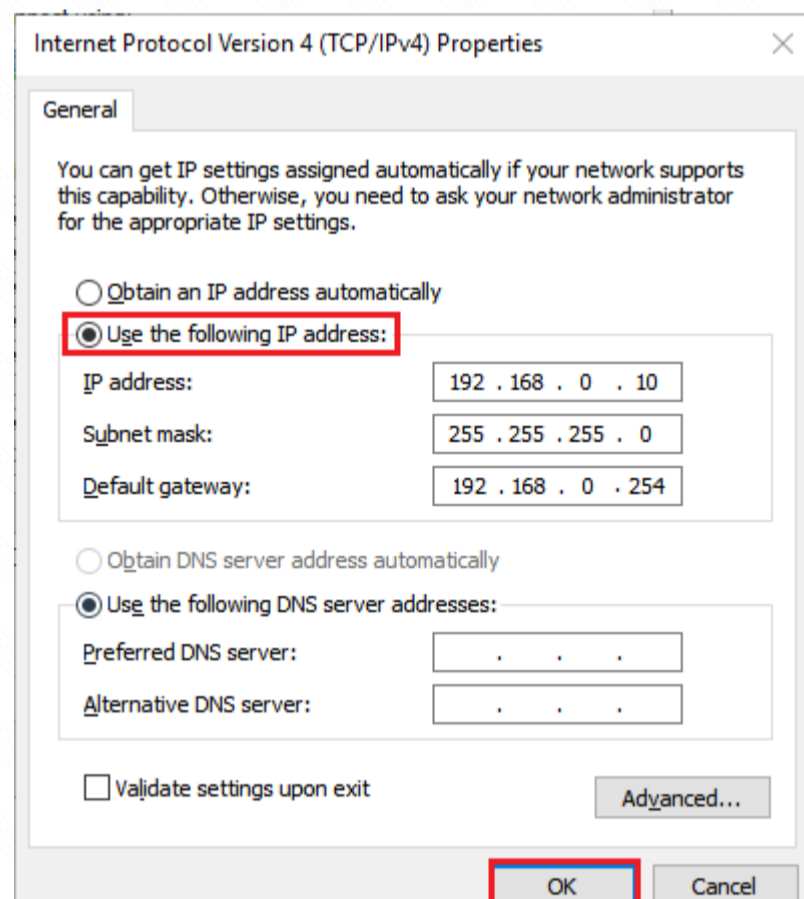
**Note:** In general, the browser enters the management address of the extender and error pops up. Please use this method first.



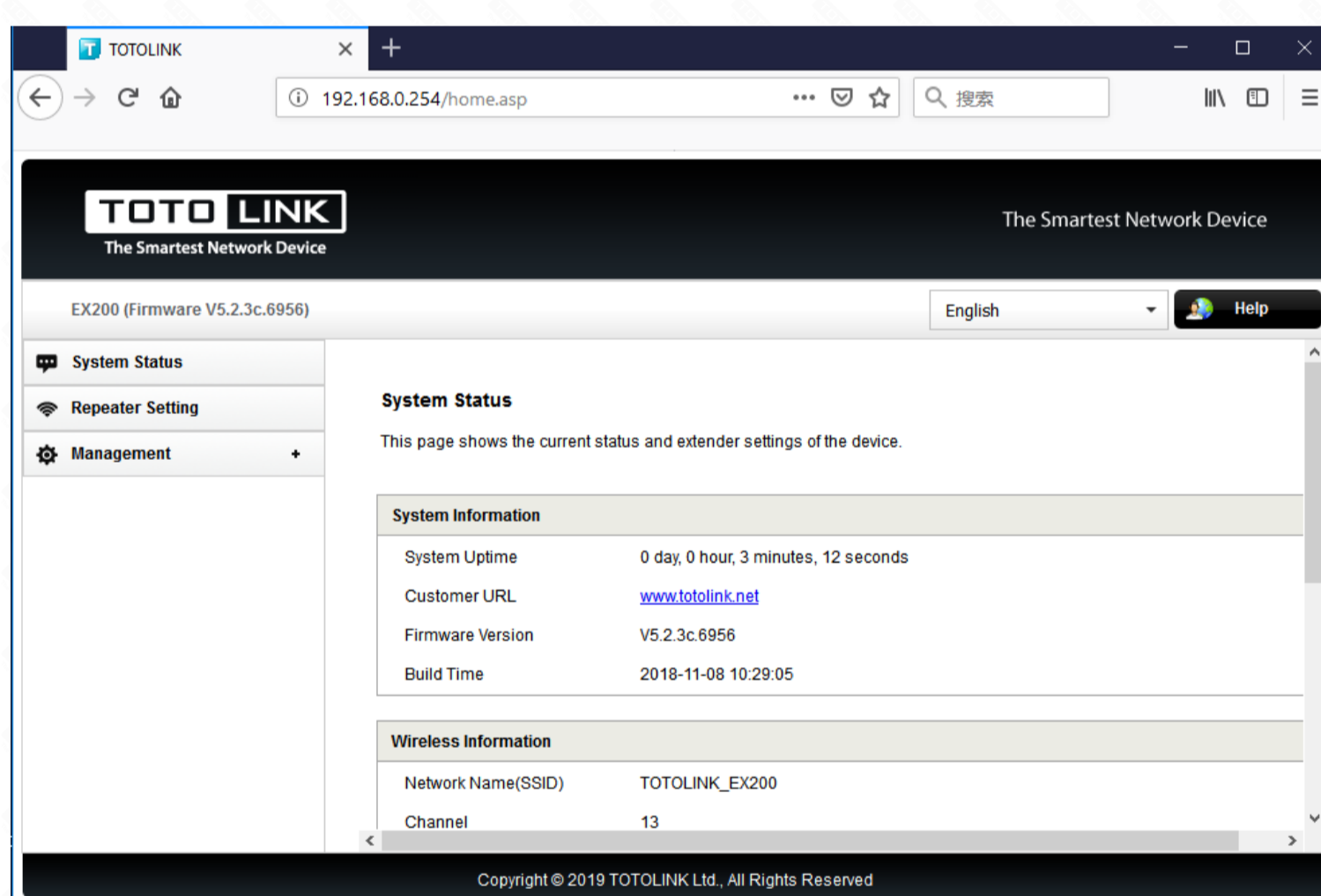
#### STEP-2:

2-1. Extender default Gateway IP address 192.168.0.254:

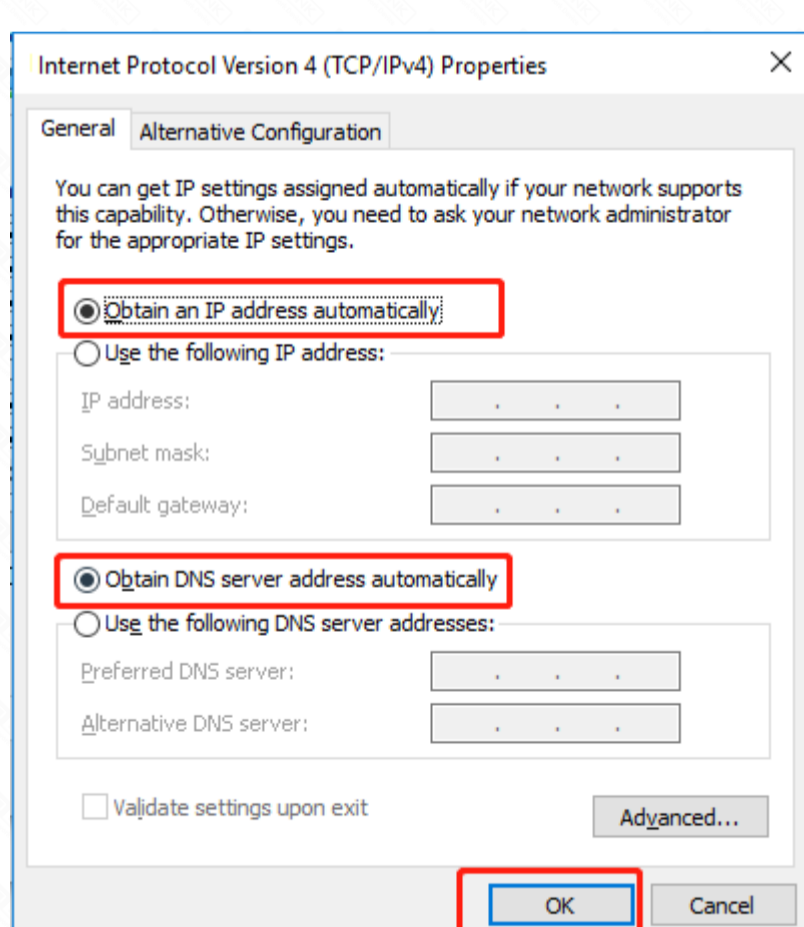
Assigned manually IP address 192.168.0.x ("x" range from 2 to 253) , the Subnet Mask is 255.255.255.0 and Gateway is 192.168.0.254.



2-2. Enter **192.168.0.254** into the address bar of your browser. Log in the settings interface.



2-3. After setting up the extender successfully, please select Obtain an IP address automatically and Obtain DNS Server address automatically.



### Method Two: login via tablet/Cellphone

#### STEP-1: Change browser and clear browser cache

Try other browser, such as Firefox, Opera, etc., and clear your browser cache.



**STEP-2:** Enter **192.168.0.254** into the address bar of your browser. Log in the settings interface.

